Travel information

There is a lot of help available to get you out and about. Here’s where to find it…

Merseytravel Centres
There are two Merseytravel Centres in Liverpool city centre, selling a range of travel tickets including a one-day Saveaway Ticket for buses, trains and Mersey Ferries direct river crossings. Our friendly and knowledgeable staff can also advise you how to get around the region, which bus or train you need, provide timetables, advise where you get on or off and also offer suggestions of places to visit. Queen Square Travel Centre can be found at the bus station, near Lime Street Station, while Liverpool ONE Travel Centre is near the John Lewis store in Liverpool ONE shopping centre.

Traveline
Our expert staff are available on 0151 236 7676 from 7am - 8pm, Mon - Fri and 8am - 8pm Sat, Sun, Bank Holidays.

merseytravel.gov.uk
Merseytravel’s website is also a useful source of information when you are planning a visit to the area. If you are out and about, there is a handy journey planner which is also available as an app for your mobile phone or tablet.

Getting around

To make the most of your visit to Liverpool you need to make the right connections and Merseytravel is here to help you get to wherever you want to be by bus, train and Mersey Ferry.

By Bus
We have two main bus stations in the city centre where our friendly staff can help you make the most of the fantastic bus network in the region. Our buses are fully accessible and there is a range of tickets which can offer great value.

By Train
We have a fast and frequent rail service in Merseyside, connecting you with Chester City Centre, the beaches at Southport and West Kirby, the historic market town of Ormskirk and many places in between, making it a quick and convenient way to explore.

By Ferry
Mersey Ferries connect Liverpool with the Wirral Peninsula, calling at Pier Head, Seacombe and Woodside. They’re the perfect way to see another side to the Liverpool waterfront, whilst learning more about the history and heritage of the region and river. And of course, you can boast that you have been on a “Ferry ‘cross the Mersey”.

Arriving at Liverpool…

At Liverpool John Lennon Airport
Buses run from the airport to the city centre and take approximately 40 minutes or you can catch a bus to the rail station at Liverpool South Parkway and get one of the frequent trains into Liverpool city centre (14 minutes) or Southport (1 hour).

At Liverpool Lime Street Station
It’s a short walk into the city centre shopping area or alternatively you can catch a bus down to the waterfront from the stop on Lime Street at the front of the station. You can also hop onto the Wirral Line train at Lime Street underground station to get to Liverpool Central or James Street stations.

At National Express Coach Station
The city centre is an easy, downhill walk from the coach station but if you would prefer to catch the bus, many call at London Road and bring you into the city centre. Simply cross London Road to catch a bus going down the hill towards the city centre.

At the Cruise Liner Terminal
If you are stopping off at Liverpool on your cruise and would like to take a look around the city you could take a short walk along the river front to Albert Dock then turn inland where you will see Liverpool ONE shopping centre. Or you can pick up a bus from Mann Island, next to the Pier Head which will take you further into the city centre.

From maritime wonders to giant visitors and music festivals – there’s something for everyone in Liverpool.

Whether you’re a seasoned local or visiting for the first time, our friendly team of staff at your local tourist information office are on hand to help out with expert advice from local travel to the latest what’s on information in the city.

Albert Dock (Anchor Courtyard), L3 4BS, open 7 days a week 10:00 – 17:30
Liverpool Lime Street Station (Platform 7), L1 1JD, open 7 days a week 09:30 – 17:00
Liverpool John Lennon Airport, L24 1YD, open 7 days a week 08:00 – 18:00

Alternatively, get in touch via our dedicated social media channels.

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Liverpool Map
A visitor’s guide to getting around Liverpool